

# PRIVACY POLICY

## Privacy & Cookies Policy

Nexa Medical Limited (we/us/our) are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting [www.nexamedical.com](http://www.nexamedical.com) or providing us with your personal information you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is Nexa Medical Limited having its registered office at Richmond Point, 43 Richmond Hill, Bournemouth, Dorset BH2 6LR.

## Information we may collect from you

We may collect and process the following data about you:

- Information you give us. You may give us information about you by filling in forms on our website [www.nexamedical.com](http://www.nexamedical.com) (our site) or by corresponding with us by phone, e-mail or otherwise. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information, date of birth, personal description and photograph.
- Information we collect about you. With regard to each of your visits to our site we may automatically collect the following information:
  - technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
  - information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); services you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call us.
  - Information we receive from other sources. We may receive information about you from third parties such as marketing agencies, analytics providers, search information providers and credit reference agencies.

## Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. You can set your browser not to accept cookies. However, some of our site's features may not function if you remove cookies from your browser.

# PRIVACY POLICY

## Uses made of the information

We use information held about you in the following ways:

**Information you give to us.** We will use this information:

- to communicate with you and provide you with the information and services that you request from us
- for keeping records, administration and statistical analysis
- to provide you with information about our products, services, events or seminars; we feel may interest you. If you do not want us to use your data in this way, please contact Nexa Medical Limited as set out below
- to notify you about changes to our services or products
- to ensure that content from our site is presented in the most effective manner for you and for your computer

**Information we collect about you.** We will use this information:

- to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes
- to improve our site to ensure that content is presented in the most effective manner for you and for your computer
- to allow you to participate in interactive features of our service, when you choose to do so
- as part of our efforts to keep our site safe and secure
- to make suggestions and recommendations to you and other users of our site about services that may interest you or them

## Information we receive from other sources.

We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

We will also use any information held about you as required to comply with our legal, regulatory and professional obligations.

## Disclosure of your information

We may share your information with:

- our marketing partner in connection with the marketing of our services
- our distributors and affiliates for the purposes described in this Privacy Policy
- any third party service providers who provide services such as website hosting, mobile application hosting, data analysis, IT services, e-mail and direct mail delivery services, and other services, in order to enable them to provide services
- a third party in the event of any reorganisation, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings)

We may disclose your personal information to third parties:

- if we are under a duty to disclose or share your personal data in order to comply with any applicable law, regulation or court order; or in order to enforce or apply our terms of business and other agreements with you; or to protect the rights, property, or safety of Nexa Medical Limited, our customers, our staff or others.

# PRIVACY POLICY

## **Where we store your personal data**

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff may be engaged in, among other things, the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored by us or on our behalf on secure servers.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use procedures and security features to try to prevent unauthorised access.

## **Your rights**

You have the right to ask us not to process your personal data for marketing purposes. You can exercise the right at any time by contacting us as set out below.

Our site may, from time to time, contain links to websites of third parties. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **Access to information**

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

## **Changes to our Privacy Policy**

We may revise this policy at any time by amending this page. Please check this page from time to time to take notice of any changes made, as they are binding on you.

## **Applicable law**

This policy is governed by English law. You agree and consent to the courts of England and Wales having exclusive jurisdiction over any claim arising from or related to this policy.

## **Contact**

If you have any questions, comments or requests regarding this policy, please contact us by visiting the Contact page.